

Return to Vendor

Objective

To provide an efficient method of controlling the return and exchange of items bought from suppliers, ensuring visibility and tracking of the item until the transaction is concluded.

The Value of Return to Vendor (RTV) for SYSPRO

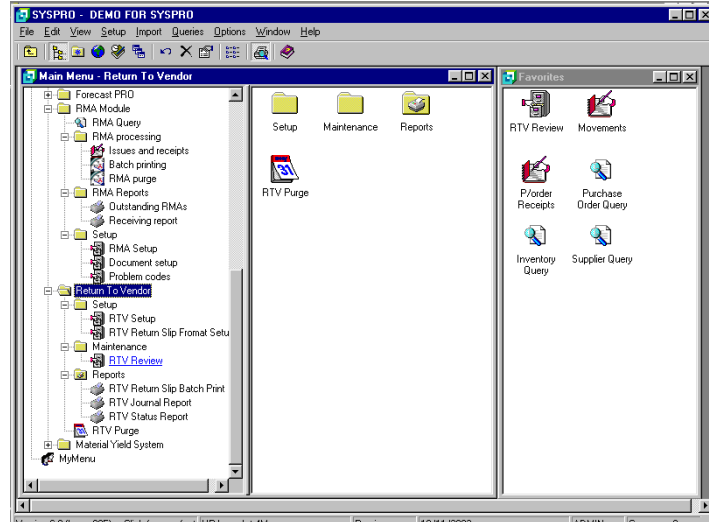
- Gives complete visibility of returned inventory
- Tracks returned items that are outstanding
- Allows for credit notes and replacement items from vendor
- Tracks costs of items not replaced by vendor
- Retains unlimited history of RTV transactions
- Preview of reports to screen and e-mail capabilities

Matching SYSPRO to Your Business

- Ensures that items that are to be returned to the vendor are removed from the available stock and held in a review area while the terms for return are negotiated with the vendor
- Handles stocked and non-stocked items
- Tracks variances between cost of item and credit received
- Manages items to return through the RTV review process
- Issues items directly to the RTV review area, while processing a return from a customer (RMA)
- Adds non-stocked items on the fly during the review process
- Transfers stocked items immediately to the RTV area during the receiving process
- Creates GRN which can be matched against supplier's credit note
- Creates Purchase Order for expected replacement items

Audit Trails and Reporting

- Comprehensive RTV status report with many different selection criteria
- Return slip document to accompany items being returned to vendor
- Provides a journal report for integrating to General Ledger



Integration

- Integrates with Accounts Payable, General Ledger, Inventory, Purchase Orders (including GRN suspense) and Return Merchandise Authorization (RMA)
- E-mail reports with Office Automation
- RTV for SYSPRO requires the Accounts Payable, Inventory Control, and Purchase Orders modules